

## Devon & Cornwall Railcard Application Form

Please use **BLOCK** capitals and black ink

### Personal details

Title: Mr  Mrs  Miss  Ms  Other

First name:

Last name:

House No:

Street:

Town/City:

County:  Postcode:

Please complete the appropriate boxes below if you would like to receive service updates and special offers from First Great Western.

Telephone No:

Mobile No:

Email:

Your age? 16-25:  26-35:  36-45:  46-49:   
50-54:  55-59:  60-64:  65+:

Who lives with you?  
Partner:  Spouse:  Children 0-4:  Children 5-15:

Your personal information will be held by First Greater Western Ltd, part of FirstGroup plc, for research and analysis purposes.

If you do not wish to receive information by post tick this box.

We may share your personal information with other FirstGroup companies, but with no other third parties.

If at any time you wish us to stop sending you information please contact us at MH101, First Great Western, Milford House, 1 Milford Street, Swindon SN1 1HL.

### For office use only

Serial No of Railcard issued:

Expiry date:

Is the Railcard a renewal?  Yes  No

Issue office stamp

0067

## For more information

### First Great Western

For tickets, information, real-time updates and offers visit  
[www.firstgreatwestern.co.uk](http://www.firstgreatwestern.co.uk)  
or call us on **08457 000 125**  
We are open 0700 - 2200 daily

Don't miss out on all the latest offers, special deals and news from First Great Western. Register your email address now at  
[www.firstgreatwestern.co.uk/enews](http://www.firstgreatwestern.co.uk/enews)

### National Rail Enquiries

[www.nationalrail.co.uk](http://www.nationalrail.co.uk)  
**08457 48 49 50**

For train times and fares  
Daily, 24 hours, calls may be recorded

### South West Trains

[www.southwesttrains.co.uk](http://www.southwesttrains.co.uk)

### CrossCountry

[www.crosscountrytrains.co.uk](http://www.crosscountrytrains.co.uk)

## Terms & Conditions

1. The Railcard is not valid unless it has been signed by the holder.
2. The Railcard is not transferable, the holder must travel as part of the party on all occasions when the Railcard is being used.
3. The Railcard must be presented when buying discounted tickets.
4. The Railcard must be carried on all journeys for which it is being used.
5. When requested by rail staff, the holder must show the valid Railcard, otherwise the full fare will be payable.
6. If the Railcard becomes defaced, illegible or torn it will not be valid (a replacement card will be issued upon payment of an administration fee).
7. The Train Companies may refuse to issue or renew a Railcard and do not undertake to replace lost or stolen Railcards.
8. Discounted tickets are acceptable for travel on services operated by the following Train Companies: First Great Western, South West Trains and CrossCountry, or their successors.
9. Discounted tickets are issued subject to the National Conditions of Carriage and the conditions listed in this leaflet.
10. Discounted tickets cease to be valid upon expiry of the Railcard.
11. Tickets must be bought before boarding the train. If this requirement is not met, Railcard holders will be required to pay the full Standard Single or Return fare without the benefit of any discount. Tickets may only be purchased on the train at the discounted fare, if ticket issuing facilities are not available at the station.
12. Details correct at time of print (December 2011).

**First**  Great Western

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# See more of Devon & Cornwall for less

Regular savings for local residents  
with a Devon & Cornwall Railcard

From January 2012

[www.firstgreatwestern.co.uk](http://www.firstgreatwestern.co.uk)



**First**  Great Western

